

Strategic Plan 2021 – 2025

Strategic Priorities



St John of God Hauora Trust

The key initiatives for FY24 - from 1 July 2023 to 30 June 2024.

5. Optimising our Processes

Our strategy is enabled by effective business practices, technology solutions and information that support efficiency and inform decisions.

OBJECTIVES

- Optimisation of key business processes
- Streamlined, efficient systems and process that support the client and resident journey
- Enhanced analytical and decision-making capability through fit for purpose systems, information and technology
- Sustainability IT services that support the organisation and accreditation of services

MEASURES OF SUCCESS

- Resident and client information systems implemented
- Improved labour efficiency
- Support services are efficient



#	INITIATIVE	RATIONALE	SPONSOR
OP1	Optimise Information Technology systems	Effective IT processes and systems support efficiency and excellence across services.	CYCS
OP2	Implement data analytics project	Configure data systems to generate actionable insights and deliver security.	SJGHT
OP3	Embed and review key software projects (SharePoint/Teams, ELMO, AMS and other SAAS).	Deliver training and active review that enhance the capability of software supporting delivery.	SJGHT
OP4	Utilise IT solutions for all client management processes	Digitise client management systems to enhance analysis and create service efficiencies.	HAS
OP5	Improve IT literacy and capability of our people	Deliver training and development to optimise efficiencies across services.	HAS
OP6	Review roster management system and monitoring	Roster efficiencies and equity impact on caregiver satisfaction, timely recruitment and service sustainability.	HAS
OP7	Review position descriptions and advertisements	To support effective recruitment and appeal to a diverse range of people.	CYCS
OP8	Optimise land and building resources to support growth	Configure the Waipuna facility and infrastructure to support continued growth of service delivery.	CYCS
OP9	Review model of service delivery	Evaluate the current resources for service delivery and make recommendation for potential optimisation.	HAS

OUR MISSION:

To continue the healing Mission of Jesus.



Manaakitanga
Hospitality



Aroha
Compassion



Whakaute
Respect



Tika
Justice



Hiranga
Excellence

OUR VALUES:

OUR VISION:

We are recognised for care that provides healing, hope and a greater sense of dignity, especially to those most in need.